



# CERTIFICATE

This is to certify that the  
Information Technology Service Management System of  
**CYFUTURE INDIA PRIVATE LIMITED**

SITE 1: SDF G-13 & 14, NOIDA SPECIAL ECONOMIC ZONE, PHASE-2,  
NOIDA-201305, UTTAR PRADESH, INDIA

SITE 2: G1-227/228, H1 236-239, EXPORT PROMOTION INDUSTRIAL PARK (EPIP),  
SITAPURA INDUSTRIAL AREA, JAIPUR-302022, RAJASTHAN, INDIA

SITE 3: 8TH FLOOR, TOWER C, COMMERCIAL BUSINESS DISTRICT, SECTOR-21, NAYA  
RAIPUR-492002, CHATTISGARH, INDIA

SITE 4: PLOT NO. 197-198, NOIDA SPECIAL ECONOMIC ZONE (NSEZ), PHASE II, NOIDA -201305

has been found to comply with

**ISO/IEC 20000-1:2018**

This certificate is applicable to the following scope:

THE IT SERVICE MANAGEMENT THAT SUPPORTS PROVISIONING OF MANAGED DATA CENTRE,  
COLOCATION, WEB, MAIL HOSTING, APPLICATION, VIRTUAL PRIVATE SERVER, MOBILE APPS, CLOUD  
COMPUTING, BUSINESS CONTINUITY PLANNING & DISASTER RECOVERY, NETWORK & SECURITY  
OPERATIONS CENTRE & REMOTE TECHNICAL SUPPORT AND MANAGED SERVICES

**Certificate No :: I-ITSM202210005**

Date of this Certificate  
Surv. Audit/Certificate Expiry  
Recertification Due

28 October 2022  
27 September 2024  
27 October 2025



Authorized Signatory  
**BQC ASSESSMENT PRIVATE LIMITED**  
Website: [www.bqccert.com](http://www.bqccert.com), E-mail: [info@bqccert.com](mailto:info@bqccert.com), Ph: + 91 9810618108  
202, DLF Galleria, Mayur Vihar, Delhi -110091