

**STQC Directorate,
Ministry of Electronics & Information Technology,
Electronics Niketan, 6 CGO Complex, Lodi Road,
New Delhi – 110003.**

Report No. STQC/CSP/CF/1117

Date: 27/11/2017

CSP Audit Summary for CYFUTURE, NOIDA

1. **Name of the organization:** CYFUTURE, locations : NOIDA.
2. **Name of the Auditors:**
 1. C. Das , STQC IT Services, Kolkata
 2. Meenakshi Jwala, STQC HQ, Delhi
 3. Arup Datta
3. **Date of Audits:** Audit:15-17 November, 2017
4. **Audit location:** Data Centre: CYFUTURE,
SDF G-13 & 14, Noida Special Economic Zone, Phase-02,
Noida-201305, Uttar Pradesh, India
DR site: CYFUTURE,
G1, 227/228, H1 236-239 Export Promotion Industrial Park (EPIP),
Sitapura Industrial Area, Jaipur 302022.

5. **Audit criteria:** Request for Proposal (RFP) for Provisional Empanelment of Cloud Service Offerings of Cloud Service Providers (CSPs) dated 30th Dec, 2015
6. **Scope of CSP services:** IaaS, PaaS, DRaaS, DevOps and VDaaS
7. **Findings:**
 - A. Strengths**
 - a. Infrastructure built with adequate redundancies & monitoring**
 - b. Competent Manpower**
 - c. Management Commitment**
 - d. Availability of automated software tools**

B. Issues of concerns

1. House Keeping of Data Centre in terms of cable harnessing and disposal of scraps need to be improved
2. Capacity plan was not evident
3. Secured data wiping of backup data was not evident
4. Layout drawing of Data Centre for government infrastructure need to be shared
5. Certifications (ISO 27001, ISO 20000, SSAE 16 / ISAE 3402 standard, TIA 942) need to be shared
6. Network diagram, SLA report, RTO/RPO report, VA/PT reports, report / evidence of availability, integrity and consistency of web/app/DB and evidence of secured wiping of VMs data need to be made available.

8. Conclusion:

The required corrections / corrective actions & corrective action plan against the observations as mentioned above have been submitted by M/s CYFUTURE, NOIDA and hence the issues as mentioned above are satisfactorily closed.

M/s CYFUTURE, NOIDA has the required capability as cloud service provider as per the requirement of RFP as mentioned in sl no 5 for Govt clients and may be recommended for continuation of empanelment

Chittaranjan Das
C Das
Lead Auditor
27.11.2017